

COMMUNITY IMPACT

CharityTracker – Connecting Agencies. Strengthening Services.

Self-sufficiency is not achieved in isolation—it requires a coordinated community effort.

United Way of the Lowcountry offers nonprofit agencies across Beaufort and Jasper counties *free access and training* for CharityTracker, a shared case management system that helps them work together more efficiently and effectively.

What is CharityTracker?

CharityTracker is a secure, cloud-based case management system—HIPAA-compliant to protect sensitive information—that enables agencies to:

- **Gather and report data:** Track key metrics to guide strategic planning and measure outcomes.
- **Collaborate across organizations:** Share information to solve challenges together.
- **Make data-driven decisions:** Use insights to improve services and help clients more effectively.

Why a Shared Case Management System Matters

By giving agencies the ability to see the bigger picture, CharityTracker helps our community:

- **Improve efficiency** – reduce duplication and streamline processes.
- **Enhance service delivery** – connect people with the right resources faster.

- **Address root causes** – identify patterns and prevent recurring crises.
- **Foster collaboration** – encourage partnerships that strengthen outcomes.

How Our Community Benefits

When agencies communicate and collaborate in real time, people in need get help sooner—and with greater impact. CharityTracker reduces wasted effort, closes service gaps, and ensures resources are used where they can do the most good. The result is a stronger, more responsive network of support that helps residents move beyond crisis toward stability and independence.

The result: By connecting agencies, CharityTracker ensures that every resource, every referral, and every program works together to break down barriers and create lasting self-sufficiency in the Lowcountry.